

Spring Session: March 13 – June 4

No classes: 3/26 – 4/1; 5/16 – 5/21, 5/27 – 5/29

Crystal Ice House
Program Information



320 E Prairie Street
Crystal Lake, IL 60014



General Information

Crystal Ice House
320 E Prairie Street
Crystal Lake, IL 60014
(815) 356-8500
Crystalicehouse.com

1. Children (ages 4-6) must be accompanied by an adult to and from class. Teachers are not available to supervise children until class time begins. Children should be picked up promptly after class.
2. Zero Tolerance Policy: Any participants, parents/spectators, whether on or off ice, displaying inappropriate or disruptive behavior which interferes with others or the event on ice will not be tolerated. Inappropriate and disruptive behavior shall include use of obscene or vulgar language in a boisterous manner to anyone at any time. Taunting of participants, coaches or spectators by means of baiting, ridiculing, threat of physical violence or physical violence. Throwing of any object in spectators viewing area, players' bench, penalty box, or on ice surface, directed in any manner as to create a safety hazard. Crystal Ice House maintains the right to dismiss the participant, parents/spectators from class or remove from facility and no refund will be given.
3. Attendance Policy: when you register for a class, we assume that the participant will attend each class, arrive on time, and stay for the entire class. Please be considerate of the instructor and inform them if any changes will occur for you or your child.
4. Make-Up Policy: we allow two make-up classes per session. All make-up classes must be pre-scheduled with the rink office prior to the make-up sessions. Any additional make-ups due to special circumstances must be in writing and approved by the Skating Director. If a make-up class is needed, the participant may make up the class when offered at another time during the same session. No make-ups are allowed the first or last week of the session. A make-up class card needs to be obtained from rink office before the skater is allowed on the ice. No carryovers of make-ups to another session.
5. Free Time Policy: parents and siblings of participant are allowed to skate during free time, which is the last 15 minutes of group lesson. Absolutely no rough housing or show boating, we ask that all parents are respectful and skate appropriately. A ticket waiver is required.
6. Practice Ice Policy: all enrolled group lesson skaters are eligible to participate in the scheduled practice ice time. ONLY skaters who are enrolled in group lessons will be permitted on the ice. Instructors are available on ice for a mini-scheduled lesson and also to monitor the practice ice. There is no make-up or refunds for a missed practice ice time.
7. Refund policy:
 - a. if you request a refund before the class session date has started, you will receive a full refund minus a \$5.00 service charge.
 - b. if you request a refund before the third class meeting you will receive a prorated refund for unused classes minus a \$20.00 administrative fee.
 - c. No refunds will be issued after the third class meeting.
 - d. No refunds allowed for social media discounts or promotions.
8. Medical Refund Policy for Group Lessons: in the event of an injury/illness, a doctor's statement is required within 30 days of the injury/illness verifying injury/illness. A refund is granted for the remaining unused classes from date of injury/illness minus a \$20.00 admin fee.
9. Medical Refund Policy for Unlimited Ice: in the event of an injury/illness, a doctor's statement is required within 30 days of the injury/illness verifying injury/illness. A refund is granted for non-attended days during injury/illness minus a \$10.00 admin fee. A doctor's statement with clearance to return to ice will be required before skater returns.
10. Skate Rental Cards: no refunds are given.
11. Check policy: there is a \$25.00 charge for any returned checks.
12. Membership to Affiliate Organizations: we will automatically register all group lesson participants with Learn To Skate USA (LTSUSA) which is the structure of how our group lessons are taught. The membership to LTSUSA is required. In addition, we will automatically register any hockey skater in group lessons with USA Hockey for educational and informational purposes.



Hockey Skating Group Lessons Schedule

Spring Session: March 13 – June 4
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 No Sunday Skills class April 16, Easter

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Class	Day	Time	Cost
HSPS 1,2,3,4	Mon	10:00-10:45am	\$180.00
HSPS 1,2,3,4	Mon	1:30-2:15pm	\$180.00
HSPS 1,2,3,4	Mon	5:45-6:30pm	\$180.00
HSPS 1,2,3,4	Tues	5:00-5:45pm	\$180.00
HSPS 1,2,3,4	Thurs	10:00-10:45am	\$180.00
HSPS 1,2,3,4	Thurs	1:30-2:15pm	\$180.00
HSPS 1,2,3,4	Thurs	5:00-5:45pm	\$180.00
HSPS 1,2,3,4	Sat	8:00-8:45am	\$162.00
HSPS 1,2,3,4	Sat	10:25-11:10am	\$162.00

Class	Day	Time	Cost
Hockey 1,2,3,4	Mon	10:00-10:45am	\$180.00
Hockey 1,2,3,4	Mon	1:30-2:15pm	\$180.00
Hockey 1,2,3,4	Mon	5:45-6:30pm	\$180.00
Hockey 1,2,3,4	Tues	5:00-5:45pm	\$180.00
Hockey 1,2,3,4	Thurs	10:00-10:45am	\$180.00
Hockey 1,2,3,4	Thurs	1:30-2:15pm	\$180.00
Hockey 1,2,3,4	Thurs	5:00-5:45pm	\$180.00
Hockey 1,2,3,4	Sat	10:25-11:10am	\$162.00

Class	Day	Time	Cost
Minor Hawk Skills	Tues	5:45-6:30pm	\$200.00
Minor Hawk Skills	Sun*	9:10-9:55am	\$180.00*

Monday class May 29 will be held on Monday, May 15 due to the Memorial Day holiday.
No Classes Tuesday, May 16 – Sunday, May 21 due to the ice show. No classes May 27, 28, 29.
No Sunday Skills class April 16, Easter.
All class levels share the same sheet of ice but are taught in groups separately.

HSPS: Hockey Snowplow Sam is a beginning class for skaters ages 4 – 6.
 Hockey 1: A beginning hockey skating class for skaters ages 7 and up.

PRACTICE ICE TIME: Hockey Classes are Sundays 5:30 – 6:30pm, dates are listed on practice ice card. This is additional for ONLY the registered skaters to participate in a controlled practice ice time. There are no make-ups or fee adjustments for missed practice ice. It is purely to strengthen skating skills. Practice Ice does not include Minor Hawks Skills.

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Figure Skating Group Lessons Schedule

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Spring Session: March 13 – June 4
 No classes: 3/26 – 4/1; 5/16 – 5/21
 No Classes: 5/27 – 5/29

Class	Day	Time	Cost
SPS 1,2,3,4	Mon	10:00-10:45am	\$180.00
SPS 1,2,3,4	Mon	1:30-2:15pm	\$180.00
SPS 1,2,3,4	Mon	5:00-5:45pm	\$180.00
SPS 1,2,3,4	Thurs	10:00-10:45am	\$180.00
SPS 1,2,3,4	Thurs	1:30-2:15pm	\$180.00
SPS 1,2,3,4	Thurs	5:45-6:30pm	\$180.00
SPS 1,2,3,4	Sat	8:00-8:45am	\$162.00
SPS 1,2,3,4	Sat	9:40-10:25am	\$162.00
Class	Day	Time	Cost
Basic 1,2,3,4,5,6	Mon	5:00-5:45pm	\$180.00
Basic 1,2,3,4,5,6	Thurs	5:45-6:30pm	\$180.00
Basic 1,2,3,4,5,6	Sat	9:40-10:25am	\$162.00

All class levels except for the combined Free Skate class on Monday evenings share the same sheet of ice but are taught in groups separately.

Free Skate Group Lessons Schedule

Class	Day	Time	Cost
Pre FS, FS1,2,3,4,5,6	Mon**	5:00-5:45pm	\$200.00
Pre FS, FS1,2,3,4,5,6	Sat	8:45-9:30am	\$180.00

Monday class May 29 will be held on Monday, May 15 due to the Memorial Day holiday.

No Classes Tuesday, May 16 – Sunday, May 21 due to the ice show.

NO CLASSES May 27, 28 & 29 due to the Memorial Day weekend.

****Combined Pre Free Skate through Free Skate 6 class.**

Bridge Program: An introduction to competitive skating. 3/13 – 6/4 14 weeks \$140.00 (must be Basic 4 or higher to participate.)

All class levels except for the combined Free Skate class on Monday evenings share the same sheet of ice but are taught in groups separately.

SPS: Snowplow Sam is a beginning class for skaters ages 4 – 6.

Basic 1: A beginning figure skating class for skaters ages 7 and up.

NO LARS class Saturday, May 27.

Practice Ice time: Sundays 4:30 – 5:30pm, practice time dates are listed on practice ice card. This is ONLY for the registered skaters Snowplow Sam through Basic 6 to participate in a controlled practice ice time. There are no make-ups or fee adjustments for missed practice ice. It is purely to strengthen skating skills. Practice Ice does not include Freestyle skaters.

Pre-Free skate, Free skate 1,2,3,4,5 & 6 will be offered Lar's Variety Class in place of Practice Ice. Lar's Variety Class is offered on Saturdays from 8:00-8:30am. Lar's Variety Class cards will be handed out with class registration forms.



Parent & Tot Skating Group Lessons Schedule

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No classes: 5/27 - 5/29

Class	Day	Time	Cost
Parent & Tot	Mon	10:00-10:45am	\$180.00
Parent & Tot	Thurs	1:30-2:15pm	\$180.00
Parent & Tot	Sat	9:40-10:25am	\$162.00

Adult/Teen Skating Group Lessons Schedule

Class	Day	Time	Cost
Adult/Teen	Tues	9:00-9:45am	\$180.00
Adult/Teen	Sat	8:00-8:45am	\$162.00

Monday class May 29 will be held on Monday, May 16 due to the Memorial Day holiday.

No Classes Tuesday, May 16 – Sunday, May 21 due to the ice show.

No Classes May 27, 28, 29 due to the Memorial Day weekend.

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Unlimited Freestyle Ice!

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Unlimited Freestyle Ice allows your skater to get more ice time for a fixed monthly fee of \$160.00. The benefit of this package are that you can pay online, access to automatic payment, no more daily walk-on fees, and most importantly more access to ice!

Things to note:

- If you choose not to register for the Unlimited Freestyle Ice you will have to pay the \$16.00 walk-on fee for each hour session before you enter the ice. There will be no putting fees on account or saying that you owe. If you don't pay, you cannot skate.
- There are no pro-rated fees with Unlimited Freestyle Ice or specialty classes, with the exception of an injury with a doctor's note refer to refund policies under general information.
- Walk-on fees cannot be applied to an Unlimited Freestyle Ice, if you decide to change. For example, if you decided that you were only going to skate once and paid the walk-on fee, and later realized you want to purchase the Unlimited Freestyle Ice, you cannot apply the walk-on fee to the package. Meaning that we will not give you a \$16.00 credit toward the \$160.00 monthly fee.
- **NEW – NEW – NEW! LARS Variety Class on Saturdays from 8:00 – 8:30am is now included in your monthly unlimited ice fee!**

March: \$160.00

April: \$160.00

Any walk-on session: \$16.00 for each hour

LARS walk-on session: \$15.00

All skaters must be active participants and members in good standing with Learn to Skate USA.

Schedule: March 1 – March 31; April 1 – April 29

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
5:40-6:40am 6:50-7:50am 2:40-3:40pm 3:50-4:50pm	5:40-6:40am 6:50-7:50am 2:40-3:40pm 3:50-4:50pm	5:40-6:40am 6:50-7:50am 2:40-3:40pm 3:50-4:50pm 5:00-6:00pm	5:40-6:40am 6:50-7:50am 2:40-3:40pm 3:50-4:50pm	2:40-3:40pm 3:50-4:50pm 5:00-6:00pm	7:00-8:00am 8:00-8:30am LARS Variety*

***LARS Variety class is now included in your monthly unlimited fee.**

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